

CUSTOMER INFO & MORE

Account Settings

You may review and update your contact information and account settings at any time. Just log in to your account and select “Account Settings” from the “Customer Info & More” menu. You may update the following information:

- Account Owner Information - The contact information of the account owner, including company name (if applicable), mailing address, and phone number.

Account Owner Information

First Name:	<input type="text" value="Sample"/>	*
Last Name:	<input type="text" value="Customer"/>	*
Organization:	<input type="text"/>	
Address1:	<input type="text" value="12345 Street Name"/>	*
Address2:	<input type="text"/>	
City:	<input type="text" value="City"/>	*
State:	<input type="text" value="Arizona"/>	*
ZIP Code:	<input type="text" value="85260"/>	*
Country:	<input type="text" value="United States"/>	*
Daytime Phone:	+1. <input type="text" value="(480) 505-1212"/>	*
Evening Phone:	+1. <input type="text"/>	
Fax:	+1. <input type="text"/>	

- Account Security Information - The information used to keep your account secure. Be sure to keep your email address current as we will send secure messages to the address, including messages sent from our account retrieval system should you need your customer number or a password reset authorization emailed to you.

Account Security Information

Email: *

Confirm Email: *

Login: *

Current Password: *

New Password:

Confirm Password:

Password Hint: *

Also in this section is your Support PIN. This is a 4-digit access code that you give to Customer Service when you call in order to verify your identity and your account.

Your Support Pin is a 4-digit number that you supply to the Customer Service or Technical Support Representative when you call us, in order to verify your identity and customer account.

Support Pin: *

- Email Preference Information - Indicate if you would like to receive information regarding special offers through email, regular mail, or not at all and you may choose to receive non promotional notices regarding changes and updates to your account or services. Note: there may be email messages that we send regardless of your selected preferences, such as the annual ICANN contact information reminder, order confirmations, etc.

Email Preference Information

Would you like to receive...

...Special offers from us via **Email**

Yes No

...Special offers from us via **U.S. Mail**

Yes No

...**Non-promotional** notices that deal with changes or updates to your account and/or subscribed services.

Yes No

Email format preference:

HTML Plain text

NOTE:

- We will never - under any circumstance - rent, sell, exchange or in any way make your information available to third parties, unless legally required to do so.
- ICANN does require that you receive one email per year to verify and update your contact information.
- Also, confirmation emails for ordering, domain name registrations and transfers, along with instructional email to activate services will still be sent to you.

- GoodAsGold Threshold - The GoodAsGold threshold only applies to those customers who choose to use a GoodAsGold account in order to pay cash for their purchases in lieu of checks or credit cards. Your GoodAsGold Threshold amount indicates the dollar amount at which you would like us to remind you that you need to replenish your account balance.

GoodAsGold Threshold

Threshold: *

(in dollars) \$

If your GoodAsGold balance ever drops below this threshold, our systems will send you a notification.

GoodAsGold Balance

A GoodAsGold account allows you to deal in cash. Just set up your account, complete a wire transfer, then after you receive confirmation of your deposit, start shopping. The GoodAsGold Plan Activity page details your account activity for the date range you indicate, including your beginning balance, withdrawals, ending balance, and current balance. Click on the "Get Wire Transfer Instructions" link to find out how to wire additional funds into your GoodAsGold account.

GoodAsGold™		
Set Date Range for Activity Report		
Start Date:	<input type="text" value="2/1/2004"/>	End Date: <input type="text" value="4/7/2004"/>
		<input type="button" value="RUN REPORT"/>
		Get Wire Transfer Instructions Frequently Asked Questions
GoodAsGold™ Plan Activity		
Beginning Balance:	2/1/2004	\$0.00
Deposits:		
	2/27/2004	Deposit Received - 32 \$25,000.00
Withdrawals:		
	3/5/2004	Order Payment - 1046771 (\$-39.10)
	3/15/2004	Order Payment - 1046952 (\$-93.00)
	3/15/2004	Order Payment - 1046954 (\$-93.00)
	3/23/2004	Order Payment - 1047058 (\$-88.15)
	3/23/2004	Order Payment - 1047075 (\$-967.26)
	3/23/2004	Order Payment - 1047076 (\$-967.26)
	3/23/2004	Order Payment - 1047081 (\$-117.55)
	3/23/2004	Order Payment - 1047096 (\$-97.95)
	3/23/2004	Order Payment - 1047097 (\$-97.95)
	3/23/2004	Order Payment - 1047098 (\$-107.75)
	3/24/2004	Order Payment - 1047119 (\$-76.02)
Ending Balance:	4/7/2004	\$22,255.01
Current Balance:		\$22,255.01

GoodAsGold Wiring Instructions

To establish or increase your GoodAsGold account balance, print the form and complete the blank entry spaces and then take the form to your bank to begin the wire transfer notification. Once the wired funds are received, you will be notified and the funds will be deposited into your GoodAsGold account.

<p>WIRING INSTRUCTIONS</p> <p>To establish or increase your Good As Gold balance...</p> <p>1. Print this form and complete the blank entry spaces. Click here for printable version 2. Take this form to your bank to begin the wire transfer notification.</p> <p>Once the wire is received, we'll notify you that your balance has been increased. At that point, you're ready to make purchases online.</p> <p>Transfer To:</p> <p>This wire transfer is going to Johnson Bank Arizona, N.A. Therefore, the following information is required.</p> <p>Beneficiary name: ZBA Account Account number: 631 251 2280 Beneficiary bank name: Johnson Bank Arizona, N.A. SWIFT code: JNBKUS44 Bank ABA number: 122105359</p> <p>Credit these funds to:</p> <p>Attention Sending Bank:</p> <p>Please include the following in the bank message field:</p> <p>833013 GD Customer</p> <p>Date: _____</p> <p>Amount to transfer: \$ _____ (Minimum \$100 U.S. Dollars)</p> <p>For international wire transfers the funds must be US Dollars, and an intermediary bank might require a transfer fee.</p>
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Order History

The Order History page displays a list of your previous orders. You can search for a specific receipt by the domain name or by the product type. Click on a receipt number listed under Order History in the right pane to view the receipt for that order in the left pane.

ORDER HISTORY																																													
Search For Receipts By Domain Name: <input type="text"/> <input type="button" value="GO"/>				By Product Type: <input type="text" value="-- No filter --"/> <input type="button" value="GO"/>																																									
Order History <table border="1"> <thead> <tr> <th>Receipt #</th> <th>Date</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>1046576</td><td>2/27/2004</td><td>\$51.00</td></tr> <tr><td>1046367</td><td>2/13/2004</td><td>\$94.00</td></tr> <tr><td>1046358</td><td>2/13/2004</td><td>\$292.00</td></tr> <tr><td>1046347</td><td>2/13/2004</td><td>\$125.00</td></tr> <tr><td>1046346</td><td>2/13/2004</td><td>\$298.00</td></tr> <tr><td>1046345</td><td>2/13/2004</td><td>\$189.00</td></tr> <tr><td>1046344</td><td>2/13/2004</td><td>\$149.00</td></tr> <tr><td>1046343</td><td>2/13/2004</td><td>\$174.00</td></tr> <tr><td>1046342</td><td>2/13/2004</td><td>\$290.00</td></tr> <tr><td>1046341</td><td>2/13/2004</td><td>\$20.00</td></tr> <tr><td>1046340</td><td>2/13/2004</td><td>\$269.00</td></tr> <tr><td>1045021</td><td>2/13/2004</td><td>\$520.00</td></tr> </tbody> </table>							Receipt #	Date	Amount	1046576	2/27/2004	\$51.00	1046367	2/13/2004	\$94.00	1046358	2/13/2004	\$292.00	1046347	2/13/2004	\$125.00	1046346	2/13/2004	\$298.00	1046345	2/13/2004	\$189.00	1046344	2/13/2004	\$149.00	1046343	2/13/2004	\$174.00	1046342	2/13/2004	\$290.00	1046341	2/13/2004	\$20.00	1046340	2/13/2004	\$269.00	1045021	2/13/2004	\$520.00
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<p align="center">Paid: Discover - Exp. 2/2005</p>																																													
Label	Name	Attributes	Unit Price	Quantity	Subtotal	Total Price																																							
102-1	.COM Domain Name Registration - 2 Years Domain: ADDAREWIDOMAINNAME.COM		\$17.50	1	\$15.90	\$15.90																																							
* To manage your domain names please go to your "Manage Domains" page.																																													
12002-1	.NET Domain Name Registration - 2 Years Domain: ADDAREWIDOMAINNAME.NET		\$17.90	1	\$17.90	\$17.90																																							
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12102-1	.ORG Domain Name Registration - 2 Years Domain: ADDAREWIDOMAINNAME.ORG		\$17.90	1	\$17.90	\$17.90																																							
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						Subtotal: \$51.70 Shipping & Handling: \$4.00 Tax: \$4.00																																							
						Total (US Dollars): \$51.70																																							
* to download any software purchased please go to "My Downloads"																																													

Credit Card & Payments

You may review your information for any payment method by selecting the payment method and then clicking the Update Payment Method button, or by clicking on the payment method name in the list. If you have used the same credit card or other payment method for multiple purchases, any updates to the payment information will be applied to all of the items purchased with the payment method.

To update your payment method information:

1. Select the payment method and then click Update Payment Method.

PAYMENT INFORMATION

[Update Payment Option](#) [View All Renewing Items](#)

Payment Methods	Last Charged
<input type="radio"/> : Good As Gold ##### # View Items	4/15/2004
<input checked="" type="radio"/> Discover: #####1117 Expires: 2/2005 View Items	

Payment Methods **Last Charged**

2. You may update the name on the card, the expiration date, and the billing information.

Update Payment Information

To update your expiration date or other details for this payment method use the fields below. If you would like to use a different form of payment for all items currently associated with this payment method, click the "Change" link below.

Update Account Details

Payment Type: **Discover** [Change](#)

Name on Card: *

Card Number:

Exp. Date:

Name of Card:

First Name: *

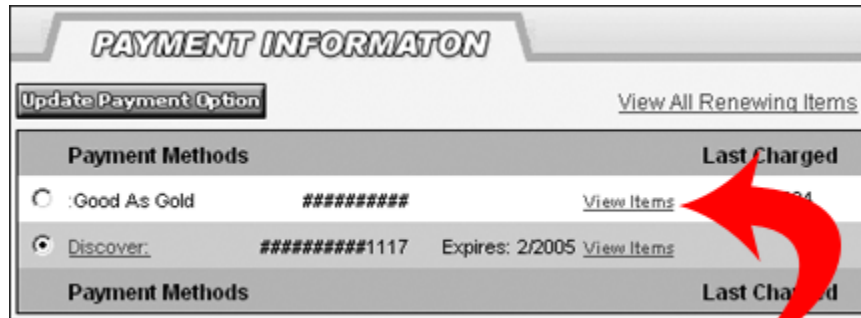
Middle Name:

Last Name: *

3. Click the Save Changes button.

To view the list of products and services purchased with a specific payment method:

1. Click the View Items link next to the payment method you wish to view.



PAYMENT INFORMATION

[Update Payment Option](#) [View All Renewing Items](#)

Payment Methods	Last Charged
<input type="radio"/> : Good As Gold *****	View Items
<input checked="" type="radio"/> Discover: *****1117 Expires: 2/2005	View Items

Payment Methods **Last Charged**

To change the payment method for a product:

1. Click the View Items link next to the payment method for the product you wish to change.
2. Select the item from the Product list for which you wish to update the payment method.



PAYMENTS & RENEWING ITEMS

[Renew Now!](#) [View Domains](#)

[Update Payment Option](#) [Cancel Account](#) [View Payment Types](#)

<input type="checkbox"/> Product	Receipt #	Next Billing	Payment Info
<input type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold
<input checked="" type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold
<input type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold
<input type="checkbox"/> Merchant Services N/A	1047076	3/23/2005	Good As Gold

3. Click the Update Payment Method button.



PAYMENTS & RENEWING ITEMS

[Renew Now!](#) [View Domains](#)

[Update Payment Option](#) [Cancel Account](#) [View Payment Types](#)

<input type="checkbox"/> Product	Receipt #	Next Billing	Payment Info
<input type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold

4. Either select an existing payment method from the drop down list or select Add New Payment Method. If you select Add New Payment Method, select Credit Card or Pay By Check and then enter the required information.

Change Payment Type

Change Payment Type for:

Using the fields below, select how you want to update all items currently being billed using this payment type.

Select From Existing:
Discover #####1117 Exp:2/2005

Add New Payment Type:

Credit Card
 Pay by Check

5. Click Save Changes.

To cancel a renewable service:

1. Select the product from your list of renewable services.

PAYMENTS & RENEWING ITEMS

[View Payment Types](#)

<input type="checkbox"/> Product	Receipt #	Next Billing	Payment Info
<input type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold
<input checked="" type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold
<input type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold
<input type="checkbox"/> Merchant Services N/A	1047076	3/23/2005	Good As Gold

2. Click the Cancel Account button.

<input type="checkbox"/> Product	Receipt #	Next Billing	Payment Info
<input type="checkbox"/> Merchant Services N/A	1047075	3/23/2005	Good As Gold

3. Select the checkbox on the Cancel Product pane to confirm that you want to cancel the selected products.
4. Click Save Changes

Note: Canceling your service does not entitle you to a refund for any unused time.

My Renewals

You may renew your domain names, products, and services anytime you wish before their expiration dates. Renewing adds additional years to your current registration period. Domain Names are renewed through the Manage Domains page. All other products and services are renewed through the Payments & Renewing Items page.

Note: The Renewals page only lists items that are billed annually. Products and services that are billed on a monthly basis are not listed in the annual renewals list. To renew products and services that are billed on a monthly basis, such as hosting, Expiring Names List, etc. please go to the page in the Account Manager for that particular product or service.

PAYMENTS & RENEWING ITEMS

Renew Now! View Domains
Update Payment Option Cancel Account View Payment Types

Product	Receipt #	Next Billing	Discover:
<input type="checkbox"/> Bulk Registrations DOMAINSFORPAGING1.COM	1047319	4/3/2005	Discover: *****1117
<input type="checkbox"/> Domain Alert Not Yet Setup	1046346	2/13/2005	Discover: *****1117
<input type="checkbox"/> Domain Alert Not Yet Setup	1046346	2/13/2005	Discover: *****1117
<input type="checkbox"/> Domain Alert Not Yet Setup	1046346	2/13/2005	Discover: *****1117

Manage Products and Services

This is a list of all of your non-domain renewing items, and their associated payment option.

To view renewing Domain names [click here](#).

You may update your payment information by selecting items in the list and clicking the "Update Payment Option" button.

You can also cancel accounts here by selecting items and clicking the "Cancel Account" button.

To renew domain names:

1. Click the link, **To view renewing Domain names click here**.
2. Follow the steps to renew a domain. (See "Renew Domains" on page 23.)

To Renew Other Products and Services:

1. Use the checkboxes to select the products or services you want to renew.

PAYMENTS & RENEWING ITEMS

Renew Now! View Domains
Update Payment Option Cancel Account View Payment Types

Product	Receipt #	Next Billing	Discover:
<input type="checkbox"/> Bulk Registrations DOMAINSFORPAGING1.COM	1047319	4/3/2005	Discover: *****1117
<input type="checkbox"/> Domain Alert Not Yet Setup	1046346	2/13/2005	Discover: *****1117
<input type="checkbox"/> Domain Alert Not Yet Setup	1046346	2/13/2005	Discover: *****1117
<input type="checkbox"/> Domain Alert Not Yet Setup	1046346	2/13/2005	Discover: *****1117

Manage Products and Services

This is a list of all of your non-domain renewing items, and their associated payment option.

To view renewing Domain names [click here](#).

You may update your payment information by selecting items in the list and clicking the "Update Payment Option" button.

You can also cancel accounts here by selecting items and clicking the "Cancel Account" button.

2. Click **Renew Now!**
3. Complete your renewal purchase through the shopping cart.

My Downloads

The Manage Downloads page lists any downloads available to you. This secure page makes products that you may have purchased, such as StealthRay™, Spam Xploder™, and Pop-up Xploder™, available for download.

These Are Your Downloads			
Click on the --> icon or the product name to start the download process.			
Product	7 Records Refresh		
1 --> Spam Xploder			
2 --> StealthRay	Product Key: 2E5B36BC	Update Subscription Expires: February 24, 2005	
3 --> StealthRay	Product Key: 2ED5050F	Update Subscription Expires: February 24, 2005	

To download a product you have purchased:

1. Click on the icon or the product name to begin the download.
2. If prompted, enter your product key.
 - Some products may require a product key when downloading. You will find the product key listed on this page for those products that require a product key. Also, you should receive an email confirming your order and providing your product key as well.
3. Follow the prompts to complete the download.

Sync Expiration Dates

If you have purchased products and domain names on different days, and even in different years, you may choose to synchronize your expiration dates to match the expiration date of the domain name associated with the product. For example. If you purchased a domain name last month and registered it for 5 years, then today you purchase 2 years of a one-page Web site, your expiration dates will not match. Synchronize your expiration dates not only to ensure that your products are good for the life of your domain name, but also to make managing your products and services easier for yourself.

Select All This Page	Unselect All This Page	SYNC NOW!	
Account Type	Account	Account Expiration Date	Domain Expiration Date
<input type="checkbox"/> One Page WebSite	ATESTDOMAINNAME.COM	2/13/2005	Expires: 2/13/2009

To Synchronize expiration dates:

1. Use the checkboxes to select the accounts you want to synchronize with its associated domain.
2. Click Sync Now.
3. For some products you may need to complete a purchase through the shopping cart.
 - a. Click check out.
 - b. Verify your billing and shipping information.
 - c. Click Continue with check out.
 - d. Select a payment method and supply the required information.
 - e. Click Continue with check out.